# Student Accident Insurance



Dear Parent/Guardian:

The Seven Oaks School Division and the Manitoba School Boards Association are committed to the health and welfare of students. Injuries and accidents are everyday occurrences. The home, playground, school and community all present possible hazards to children and adolescents.

## **Universal Student Accident Insurance**

The Seven Oaks School Division maintains Universal Student Accident Insurance coverage, underwritten by iA Special Markets, for all students attending our division's schools. The program provides basic accident and medical coverage while students attend school or participate in school-organized activities. It also extends to provide coverage to high school students enrolled in an approved course or class outside of school that qualifies for credit in Physical Education. **This coverage does not extend to any other activities at times outside of school, i.e. not 24 hour coverage.** 

For students who are engaged in remote learning, the Universal Student Accident Insurance will remain in-force for periods where the student is on a <u>live call</u> with a teacher or school staff member. Coverage does not extend when watching pre-recorded content or engaging in independent study. Please see the attached document with further information in regard to Universal Student Accident Coverage in regard to remote learning. The Universal Student Accident Insurance Program complements but does not replace the Voluntary Student Accident Insurance coverage purchased by parents/guardians.

It is recommended that all parents/guardians consider purchasing Voluntary Student Accident Insurance, which provides 24-hour coverage for all accidents at home, school, sports, organized activities or play for the entire year, including remote learning.

# **Voluntary Student Accident Insurance**

The Voluntary Student Accident Insurance underwritten by Old Republic Insurance Company of Canada provides enhanced accident coverage for accidents and benefits beyond that of the Universal Student Accident Insurance held by the School Division or through a parent/guardian's benefits plan through their employer. Benefit coverage includes ambulance, hospital, accidental dental, disability, fractures, dislocations, and many other benefits.

Please visit <u>www.manitobastudentinsurance.ca</u> or refer to the attached brochure and application form for details and how to enroll your child(ren) in the Voluntary Student Accident Program. If you have any questions, please contact Old Republic Insurance Company of Canada at 1.800.463.5437.

You can also visit our Parent Portal at <a href="www.hubinternational.com/MSBAParentPortal">www.hubinternational.com/MSBAParentPortal</a> where you can find further details on Universal and Voluntary Student Accident Insurance for your School Division.



# **Provincial Health Coverage**

The Student Accident Insurance plans require Provincial Health coverage in place; i.e. active Manitoba Health or any other Canadian Province/Territory. It is important to note, that neither Universal Student Accident nor Voluntary Student Accident is a replacement for Provincial Health coverage.

The following is what is required for Provincial Health coverage for Student Accident plans:

Student Coverage	Universal Student Accident	Voluntary Student Accident (If Purchased by Parent/Guardian)
Provincial Health Plan*	Required but will accept Replacement Provincial	Required
Replacement Provincial Health Plan	Health Coverage	Not Accepted - contact HUB to obtain individual coverage
No Provincial Health Plan	Limited Coverage**:  - No coverage for treatment or services otherwise covered under the provincial health plan, e.g. cast, surgery or doctor visits for a broken arm, etc.	Limited Coverage:  - Hospital Room Expense: No coverage; student MUST have provincial health insurance coverage to receive this benefit.  - Travel Emergency Medical Benefit (Platinum Plan Only): Limited to \$5,000 maximum per student

<sup>\*</sup>Valid Health Card from a Canadian Province or Territory

## What happens if my student does not have Provincial Health coverage?

For those that don't have Provincial Health, the Universal Student Accident Insurance will exclude treatment and/or services otherwise covered under a Provincial Health plan:

"No benefits or expenses are payable under this policy for treatment or services which are insured services or basic health services (i.e., Physician's fees) under the provincial medical care or Hospital plan applicable to an Insured Person whether or not that Insured Person is covered thereunder."

For example, if a student breaks their leg and is taken to the hospital in an ambulance, and needs a wheelchair and physiotherapy; the ambulance, rental of a wheelchair, and physiotherapy would be covered under the Universal Student Accident (all subject to adjudication and applicable maximums). However, all hospital related costs including x-rays, doctor fees (which can be significant), cast, and subsequent follow-up appointments are not covered by the Universal Student Accident plan as they are insured services/basic health services otherwise covered by Provincial Health. These costs will be the responsibility of the parent/guardian in the absence of Provincial Health.

### What if we just moved to Manitoba?

### From another Canadian Province/Territory:

If you just moved to Manitoba, you may have coverage from another Province/Territory. You will need to confirm if your prior province/territory coverage is still active; prior coverage remains in effect until the first day of the third month after moving to Manitoba. You should apply to Manitoba Health within 3 months of arrival to avoid any delays.

#### From another country

Coverage eligibility is based on legal residency, please contact Manitoba Health directly to confirm process.

## Manitoba Health Application:

- Online Version: https://forms.gov.mb.ca/health-registration/
- Print and Mail Version: https://www.gov.mb.ca/health/mhsip/registration.html



<sup>\*\*</sup>No benefits or expenses are payable under this policy for treatment or services which are insured services or basic health services (i.e., Physician's fees) under the provincial medical care or Hospital plan

## **Universal Student Accident Insurance**

This program provides coverage for all full-time students registered in participating Manitoba School Divisions while:

- (a) in or on school buildings or premises by reason of attending classes on any regular school day;
- (b) in attendance at or participating in any school activity approved and supervised by proper school authority;
- (c) travelling directly to or from any regularly scheduled and approved school activity under the direction or supervision of a proper school authority;
- (d) travelling directly to or from the Insured Person's residence and school for the purpose of attending classes or participating in any school sponsored activity;
- (e) participating in physical activities taking place as part of the grades 9 to 12 Physical Education Curriculum as approved by a proper school authority;
- (f) engaged in the performance of the duties assigned to the Insured Person while participating in a school approved work experience program.

Program Highlights				
Benefit	Coverage Detail			
Loss of Life – Accident Only	\$50,000 per student			
Dismemberment or Total and Permanent Loss of Use - Accident Only	Various up to \$50,000 per student			
Medical Reimbursement Benefit – Accident Only - including registered nurse, hospital charges, wheelchair rental, prescription drugs, etc.	Aggregate maximum of \$15,000 for expenses incurred within Canada and \$2,000 for expenses incurred outside of Canada			
Ambulance – Accident or Sickness	Up to \$2,000 per student per incident			
Emergency Transportation other than Ambulance – Accident or Sickness	Up to \$50 per student per incident			
Dental Expenses – Accident Only	Up to \$2,500 per student per incident			
Eyeglasses and Contact Lenses – necessary due to injury from Accident	Per student New \$300/Replacement \$200			

Underwritten by: Industrial Alliance Insurance and Financial Services Inc.

Term of Coverage: September 1, 2024 to September 1, 2025

Students <u>must</u> have Manitoba Health or provincial healthcare replacement coverage to be eligible under this plan.

Coverage is provided, subject to the Terms and Conditions of Master Policy 100005613 on file with The Manitoba School Boards Association.

Claim Forms are available at <a href="www.hubinternational.com/MSBAParent">www.hubinternational.com/MSBAParent</a> or by emailing <a href="mailto:specialMarkets-Claims@ia.ca">SpecialMarkets-Claims@ia.ca</a> or call toll-free 1-800-266-5667.

This coverage compliments but does not replace the Voluntary Student Accident Insurance coverage. This program provides coverage in addition to benefits available through Manitoba Health and any other group benefits program.





# **Purchase a Plan Today!**

Visit manitobastudentinsurance.ca or call us at 1.800.463.5437

# Who is Eligible?

Children are eligible for coverage if they are:

- a) more than 6 months old;
- b) less than 27 years old; and
- c) live in Canada, except the province of Quebec.

If a child is 14 years old or older at any time during the Coverage Period, they must be a full-time student within the 12 months prior to any claim. We define a full-time student as being enrolled in a minimum of 3 courses at the same time, during any 4-month period.

If you have children enrolled in different schools or school boards, they may all be insured under one policy. Endorsed by:



Program Arranged by: HUB International & Milnco Insurance

Underwritten by:



# Protect your loved ones 24/7 with student accident insurance

## Get the financial protection your family needs.

If your child is involved in an accident, whether at school or during non-school hours, student accident insurance protects your family from the resulting expenses, which are not normally covered under your government health and group insurance plans.

# The Platinum Plan - our best selling plan - only \$42/year

For only \$42.00 a year, the Platinum Plan offers our best value in 24/7 accident insurance coverage. Plus, it is our only plan to offer out-of-province emergency medical coverage (up to \$200,000) plus other travel benefits.

## Are you sure your child is covered?

Government health plans and employment plans offer limited coverage.

We help to fill in the gaps.

# How much of a difference can Student Accident Insurance really make?

Example: A 12 year-old was riding a bike. The student fell over the handle bars, fractured a wrist and cracked several teeth.

	Platinum Plan	Without Student Accident Insurance
Annual Premium	\$42	\$0
Dental Treatment	\$0	\$1,515
Chiropractic Treatment	\$0	\$361
Prescription Medication	\$0	\$81
Expense Reimbursement	\$0	\$250
Out of Pocket Expenses	\$42	\$2,207

# Three Plans to Choose From! Benefits\* Include:

	Platinum Plan	Gold Plan	Silver Plan
24 Hours/Day Coverage	<b>*</b>	<b>✓</b>	<b>*</b>
Out-of-Province Emergency Medical & Other Travel Benefits	\$200,000	n/a	n/a
Total & Permanent Disability**	\$350,000	\$150,000	\$75,000
Loss of Limb/Loss of Sight, Hearing or Speech**	\$150,000	\$150,000	\$75,000
Accidental Death	\$30,000	\$20,000	\$15,000
Unlimited Accidental Dental	10 years	10 years	10 years
Per Tooth After 10 Years	\$1,650	\$1,400	\$1,250

<sup>\*</sup>Benefit limits vary based on plan chosen and the insured's age.
\*\*Only one of these two benefits is payable per child in the
event of an accident. For complete descriptions of benefits,
benefit limits, conditions, limitations and exclusions, please
view the policy online at www.manitobastudentinsurance.ca.

### 3-Year & 5-Year Plans

Save time and money!

One quick purchase is all it takes to get multiple years of coverage!

## **Effective date of insurance**

Coverage under the Policy begins on the date when we, Old Republic Insurance Company of Canada, or our authorized representative receive your completed application and the premium.

# **Termination of insurance**

For all plans, coverage ends on the earlier of: a) the expiration date shown on the confirmation of coverage; or b) the date you no longer meet the Eligibility conditions.

# **Application Form**

# **Student Accident Insurance**

	1 Child	\$
You can purchase online, by phone or by mail.  To purchase by mail: Complete this application form and mail it,	2 Children	\$
along with your payment (no cash please), to:	3 or more Children	\$1
Old Republic Insurance Company of Canada 100 King St W. Suite 1100 Hamilton, ON L8P 1A2	Premiums are <u>one-time sing</u> year policies, please call us a	
You can view and download our Student Accident Policy online from www.manitobastudentinsurance.ca.  How would you like your policy delivered?  By Email  By Mail	Automatic Enrollment Option is in place each year. Select above the payment section, Each year your child will be a premium charged to your cre enrollment does not apply to Insurance begins on the date Company of Canada, or our completed application and the	Yes to and ad automa edit car 3 and e when authori

	Premium Summary				
	Platinum Plan	Gold Plan	Silver Plan		
1 Child	\$42	\$32	\$17		
2 Children	\$84	\$64	\$34		
3 or more Children	\$116	\$88	\$47		

<u>al</u> rates. For quotes on our 3 and 5 0.463.5437.

to save time and ensure protection Automatic Enrollment located just dd your credit card information. tically enrolled and the applicable rd on the expiry date. (auto-5 year plans)

we, Old Republic Insurance ized representative receive your nium.

Name of Student(s) (please print clearly and	d list more names on se	parate sheet if needed)		Plan Type			
First Name	Last Name	Date o	of Birth YYMMDD	Platinum	Gold	Silver	School Name & School Board Name
Parent/Guardian Name			Address				
City	Province	Postal Code Te	elephone Number			ļ	Email Address (please print clearly)
			-	-			

Automatic Enrollment Option: 2 easy steps and your child is automatically enrolled each year (subject to eligibility).

- 1. Select Yes below
- 2. Provide your credit card information

The premium will be charged to your credit card automatically each year on the expiry date of your policy. To cancel, notify us anytime before the policy expiry date. No partial refunds for months or years.

Automatic Enrollment Option:: Yes No

TOTAL PREMIUM \$	Credit Card Payment (if applicable)  Credit Card Holder Name	AMERICAN EXPRESS
Please check off your method of payment below:  No cash please. Make all cheques payable to Old Republic Insurance Company of Canada  Cheque enclosed Credit card payment	Credit Card Number	Expiry Date MMYY

Name		Signature	Date	
	(Please print)			

Underwritten by Old Republic Insurance Company of Canada. | 100 King St W. Suite 1100, Hamilton, Ontario L8P 1A2 Endorsed by the Manitoba School Boards Association and arranged by Hub International and Milnco Insurance. Please visit www.manitobastudentinsurance.ca for detailed information on coverages, conditions, limitations and exclusions. After purchase, if you are not satisfied with the insurance, you may return the policy within 10 days of receipt and receive a full refund.

# MSBA Universal Student Travel Health Insurance



Dear Parent/Guardian,

Seven Oaks School Division has joined the Manitoba School Boards Association (MSBA) Universal Student Travel Health Insurance plan for the 2024/2025 school year ending August 31, 2025. In the event your child travels on a school/school division sanctioned trip, this policy will apply.

This means every student in the Seven Oaks School Division has Emergency Medical, Trip Cancellation/Interruption and Baggage insurance underwritten by TuGo. No additional insurance is required to be purchased and no travel manifests are required to be completed and/or submitted.

To be eligible for coverage under the Universal Student Travel Health plan each student must:

- Be a Resident of Canada
- Be insured under a provincial government health plan (e.g. Manitoba Health)
- Be a in full-time attendance in the Seven Oaks School Division

If the student does not meet all of the above criteria, coverage cannot be purchased under the MSBA plans. Your Trip Organizer will provide details for you to investigate alternative coverage options.

Any student travelling **MUST** have a valid provincial health plan in place. This means a valid health card from a Canadian Province or Territory for the full duration of the trip.

There are **NO EXCEPTIONS.** 

# **Universal Student Travel Health Policy Details**

The Universal Student Travel Health policy details for Seven Oaks School Division is as follows:

Benefit	Coverage Detail		
Emergency Medical Insurance	\$5,000,000 maximum		
Trip Cancellation Insurance	\$10,000 maximum		
Trip Interruption Insurance	\$20,000 maximum		
Accidental Death & Dismemberment Insurance	Air Flight/Common Carrier - \$100,000 maximum 24-Hour Accident - \$25,000 maximum		
Baggage Insurance	\$3,000 maximum		
Medical Ctability Descripement			

## Medical Stability Requirement

- Trip length 35 days or less Any *medical condition* which is not *stable* on or within the **7 days** before the date of departure.
- Trip length over 35 days Any *medical condition* which is not *stable* on or within the **90 days** before the date of departure.

In addition to a travel health wallet card with the School Division's Policy number, your Trip Organizer has copies of the summary and policy which has more details on coverage.



Name(s)/ Nom(s)	Seven Oaks School Division						
Policy No./ N° de police	FCS5943984						
Effective Date/							
Date de prise d'effet	Sept	1	24	Expiry Date/ Date d'échéance	Aug	31	25

For general questions, please email: info@tugo.com Pour toute question, veuillez écrire à : reclamations@tugo.com

#### Hospitalizations—please call immediately En cas d'hospitalisation, appelez TuGo immédiatement.

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From Canada and USA	du Canada et des États-Unis	1-800-663-0399
From Mexico	du Mexique	001-800-514-9976 800-681-8070
Outside North America	en dehors de l'Amérique du Nord	*800-663-00399 *Access codes: tugo.com/claims Codes d'accès : tugo.com/reclamations
Collect	à frais virés	604-278-4108

If you're having difficulty, call long distance and we'll reimburse you.

Si vous avez des difficultés à nous joindre, faites un appel interurbain et nous vous rembourserons

# Summary of Coverage

Certificate Number: FCS5943984 Issued to: Seven Oaks School Division Effective date: September 1, 2024 Expiry date: August 31, 2025

You are enrolled under a group insurance policy issued to Seven Oaks School Division and insured by Industrial Alliance Insurance and Financial Services Inc. and Industrial Alliance Pacific General Insurance Corporation. You are covered for trips you are participating in that are organized by your school, provided that the trip doesn't exceed 45 days.

The policy is administered by TuGo. Assistance services are provided and claims are administered by Claims at TuGo<sup>®</sup>.

### Important information

Coverage under the certificate is subject to certain terms, conditions, limitations and exclusions. For details including benefits, definitions, exclusions and conditions, please see the certificate which is available upon request. Call TuGo at one of the numbers listed below under "Customer Service During General Business Hours" to request a copy.

# The certificate includes the following coverages:

### Emergency Medical Insurance — \$5,000,000

Covers medical conditions requiring emergency treatment while travelling outside your province/territory of residence. Benefits also include licensed ambulance, emergency dental expenses, prescription drug reimbursement, emergency air transportation expenses, family transportation expenses, board and lodging for you when your travelling companion is confined to hospital, chaperone home for dependent children and more.

# Trip Cancellation & Trip Interruption Insurance — up to \$10,000 for trip cancellation and up to \$20,000 for trip interruption.

Reimburses travel costs if the travel plans are cancelled prior to departure or if they are interrupted after the trip has begun. Covered risks include unexpected medical conditions (including medical conditions caused by or related to COVID-19) and/or death of you or your family member, natural disaster, trip cancellation by the school or school division, travel advisory, self-quarantine/self-isolation, earlier or later departure or cancellation of your common carrier, the non-issuance of a travel visa and more.

#### Accidental Death & Dismemberment Insurance

Air Flight/Common Carrier maximum coverage — \$100,000 24-Hour Accident maximum coverage — \$25,000

This insurance provides coverage in the event of your death or dismemberment as a result of an injury while riding as a fare-paying passenger on an airplane, helicopter or common carrier (bus, train, boat) or in any other situation.

#### Baggage Insurance — \$3,000

Covers the loss, damage, destruction or theft of personal effects (including musical instruments) owned by you while in transit, or while in any hotel or any other building, en route anywhere in the world, on water, land or in the air. Additional benefits are provided for loss of personal currency through theft or robbery, cost to replace lost or stolen passport and/or travel visas and costs associated with unauthorized use of lost or stolen credit cards.

#### **Contact Information**

KEEP THESE NUMBERS HANDY WHEN YOU TRAVEL.

#### Claims

In the event of hospitalization, call Claims at TuGo immediately:

From Canada & USA: 1-800-663-0399

Collect: 604-278-4108

From Mexico: 001-800-514-9976 or 800-681-8070

If we can't be reached by using the numbers listed above or by making a collect call, call us direct at **1-604-278-4108** and we will reimburse the charges incurred for making this call.

Notice to insured, physicians and hospitals: In the event of a medical emergency due to a medical condition which may require or result in hospitalization, Claims at TuGo must be notified as soon as possible.

Customer Service During General Business Hours

To speak with Customer Service: From Canada & USA: 1-855-929-8846

Collect: 604-276-9900

From Mexico: 001-800-514-9976 or 800-681-8070

The language in this document may not be the same as the actual policy wording which will prevail in all instances and is available upon request. Certain exclusions, limitations and conditions may apply. Insurance is administered by North American Air Travel Insurance Agents Ltd. doing business as TuGo®, a licensed insurance broker in all provinces and territories. The issuer of the contract is Industrial Alliance Insurance and Financial Services Inc. and Industrial Alliance Pacific General Insurance Corporation. Claims at TuGo® and TuGo® are registered trademarks owned by North American Air Travel Insurance Agents Ltd. doing business as TuGo®.